| Name: | Order Number: |
|---|---|
| Email: | Date: |

Lost Soles

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached within **14 days** of receiving your order. Please complete and enclose this form with your returned goods.

| COLOUR | DESCRIPTION | SIZE | QTY | REFUND | STORE CREDIT | REASON FOR RETURN | EXCHANGE (Please use comments box for alternative item) | NEW SIZE | NEW COLOUR |
|---|---|---|---|---|---|---|---|---|---|
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**RETURNS KEY**

1 - Doesn't fit properly

2 - Doesn't suit me

3 - Changed mind

4 - Incorrect item received (please explain)

5 - Looks different to image on site

6 - Quality issue/Faulted (please explain)

7 - Other (please explain)

All returned items must be unworn, unwashed, complete with original tags and/or packaging if applicable.

We are not responsible for the return shipping costs of the items.

All Items must be in original, resalable condition.

For any queries regarding international returns please visit: **lostsoles.co.uk/returns-exchanges/**

**Comments:**

**IMPORTANT NOTES**

Please ensure all returned goods are well packaged, to avoid any damage during transit.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please remember to keep your proof of postage until you receive confirmation that we have processed your return.

Returns are normally processed within 28 days of us receiving your return.

**Send returns to:**
LOST SOLES,
PO BOX 267,
LIVERPOOL,
L23 4AA
United Kingdom

**Problem?**

Go to our website and complete a contact form in the customer service section if you have any questions.